

**THE 21st ANNUAL  
MAPCON USERS GROUP CONFERENCE**  
**Conquering Fiscal Challenges**

**MONDAY, SEPTEMBER 20, 2010 through THURSDAY, SEPTEMBER 23, 2010**  
**Holiday Inn and Suites - Jordan Creek**

**2010 COMMITTEE**

President - JUDI CARRANZA, Lafayette General Medical Center

Vice President - JAIME WEBB, Hecla - Lucky Friday Mine

Secretary - ERIC TUCKER, Red Star Yeast LLC

Treasurer - JOEL TESDALL, Mapcon Technologies, Inc.

Logistics Coordination - DIANE WIAND, Mapcon Technologies, Inc.

Presentation Coordinator - ANDREA LATZKO, Hospital of the University of Pennsylvania

**AGENDA \***

**2010 MAPCON USERS' GROUP CONFERENCE**

**KEY**

**ALL = All Users'**

**OPT = Optional Event**

**SUNDAY, SEPTEMBER 19, 2010**

**OPTIONAL ACTIVITY**

**INFORMAL MEET AND GREET**

6:30pm  
to 8:30pm **OPT** Boardroom

**MONDAY, SEPTEMBER 20, 2010**

**Breakfast**

Included in Room Fee.

6:30am  
to 9:00am **ALL** Johnny's

TBA

**OPTIONAL ACTIVITIES:**

**GOLF OUTING**

Join MTI's Self proclaimed 'Pros' for an enjoyable round of golf on one of Des Moines finer courses

**GOLD STAR TOUR**

Join us for a tour of the Iowa Gold Star Military Museum that includes the largest Iowa military weapons display.

**OPT** Transport.  
Provided

4:00pm  
to 6:00pm **ALL**

**REGISTRATION**

Sign in, receive Conference Materials, Complimentary shirt and coffee MUG!

5:00pm  
to 6:00pm **OPT**

**MANAGER'S RECEPTION**

Included in Room Fee.

6:00pm  
to 9:00pm **ALL**

**M.U.G. WELCOME RECEPTION**

**2010 MAPCON USERS' GROUP CONFERENCE**

**TUESDAY, SEPTEMBER 21, 2010**

6:30am to 8:00am	<b>ALL</b>	Johnny's	<b>BREAKFAST</b> Included in Room Fee.	
7:00am to 8:00am	<b>ALL</b>	Boardroom	<b>REGISTRATION CONTINUES...</b> For those that did not check-in on Monday	
8:00am to 8:15am	<b>ALL</b>	Salon A	<b>WELCOME to DES MOINES /OPENING COMMENTS</b>	Joel Tesdall - MTI Judi Carranza MUG President
8:15am to 9:45am	<b>ALL</b>	Salon A	<b>MOTOR MAINTENANCE, ENERGY EFFICIENCY &amp; SUSTAINABILITY A RECIPE FOR SUCCESS IN TODAY'S ECONOMY</b>	William Livoti
9:45am to 10:00am	<b>ALL</b>		<b>BREAK</b> <i>Coffee, Tea and Soft Drinks</i>	
10:00am to 11:30am	<b>ALL</b>	Salon A	<b>PRODUCT UPDATE</b>	Joel Tesdall - MTI Brock Prusha - MTI
11:30am to 1:00pm	<b>ALL</b>		<b>LUNCH (on your own)</b>	
8:15am to 9:15am	<b>ALL</b>	Salon A	<b>DESIGNING VS MAINTAINING A PLANT: A MAINTENANCE VIEW</b>	Mathieu Cagnard - RSY
2:00pm to 3:00pm	<b>ALL</b>	Salon A	<b>SURVIVING AN AUDIT &amp; A CMMS REVIEW</b>	Joni Brown - ERAU
3:00pm to 3:15pm	<b>ALL</b>		<b>BREAK</b> <i>Cookies, Coffee and Coke</i>	
3:15pm to 5:00pm	<b>ALL</b>	TBA	<b>BREAK OUT SESSIONS</b>	
5:00pm to 6:00pm	<b>OPT</b>		<b>MANAGERS RECEPTION</b> Included in Room Fee.	
6:00pm	<b>ALL</b>		<b>TUESDAY NIGHT - FREE NIGHT (on your own)</b>	

**2010 MAPCON USERS' GROUP CONFERENCE**

**WEDNESDAY, SEPTEMBER 22, 2010**

to	6:30am 8:00am	<b>ALL</b>	Johnny's	<b>BREAKFAST</b> Included in Room Fee.	
to	8:00am 8:15am	<b>ALL</b>	Salon A	<b>MORNING ANNOUNCEMENTS</b>	
to	8:15am 10:15am	<b>ALL</b>	Salon A	<b>DELIVER SAVINGS WITH CONDITION BASED MAINTENANCE</b>	John Appel - MTI
to	10:15am 10:30am	<b>ALL</b>		<b>BREAK</b> <i>Coffee, Tea and Soft Drinks</i>	
to	10:30am 11:30am	<b>ALL</b>	Salon A	<b>THE DOLLARS AND "SENSE" OF PREVENTIVE MAINTENANCE</b>	Judi Carranza - LGMC
to	11:30am 1:00pm			<b>LUNCH (on your own)</b>	
to	1:00pm 2:00pm	<b>ALL</b>	Salon A	<b>INVESTING IN PREVENTIVE MAINTENANCE: SET UP, ROUTES AND PLANNING</b>	Eric Tucker - RSY Rick Green - RSY
to	2:00pm 3:30pm	<b>ALL</b>	Salon A	<b>LABOR SCHEDULING: EXPLORING YOUR OPTIONS AND INCREASING YOUR VALUE</b>	Brock Prusha - MTI
to	3:30pm 3:45pm	<b>ALL</b>		<b>BREAK</b>	
to	3:45pm 5:00pm	<b>ALL</b>	Salon A	<b>ESTABLISHING BEST PRACTICES IN MINING WITH MAPCON</b>	Tyrone Carmichael Hecla Mining
to	5:00pm 6:00pm	<b>OPT</b>		<b>MANAGER'S RECEPTION</b> Included in Room Fee.	
to	6:00pm 9:00pm	<b>OPT</b>	TBA	<b>WEDNESDAY NIGHT DINNER</b> <i>(Included in Conference Fee)</i> Continue with our networking events, join your fellow MAPCON Users' for dinner, and fun afterwards!	

## 2010 MAPCON USERS' GROUP CONFERENCE

# THURSDAY, SEPTEMBER 23, 2010

to	6:30am 8:00am	<b>ALL</b>	Johnny's	<b>BREAKFAST</b> Included in Room Fee.	
to	8:00am 8:15am	<b>ALL</b>	Salon A	<b>MORNING ANNOUNCEMENTS</b>	
to	8:15am 9:15am	<b>ALL</b>	Salon A	<b>USER GROUP BUSINESS MEETING</b>	M.U.G. Committee & Board Members
to	9:15am 10:15am	<b>ALL</b>	Salon A	<b>PROCUREMENT WITH MAPCON</b>	Steve Wigton - MTI
to	10:15am 10:30am	<b>ALL</b>		<b>BREAK</b> <i>Coffee, Tea and Soft Drinks</i>	
to	10:30am 11:30am	<b>ALL</b>	Salon A	<b>PROCUREMENT WITH MAPCON CONTINUED</b>	Steve Wigton - MTI
to	11:30am 1:00pm	<b>ALL</b>		<b>LUNCH (on your own)</b>	
to	1:00pm 3:00pm	<b>ALL</b>	Salon A	<b>CHRONICLES CREATED THROUGH MAPCON'S REPORT GENERATOR</b>	Steve Wigton - MTI
to	3:00pm 3:15pm	<b>ALL</b>		<b>BREAK</b>	
to	3:15pm 4:30	<b>ALL</b>		<b>DOOR PRIZES, ELECTION RESULTS &amp; ACKNOWLEDGEMENTS</b> <i>Remember..... You Must be Present to Win!!!</i>	

*\* Conference Agenda is Subject to Change*  
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