

MAPCON 2026 USER CONFERENCE

THE BRIDGE

CONNECTING TODAY'S MAINTENANCE
TO TOMORROW'S INTELLIGENCE

The Rewind Hotel by Hilton in West Des Moines, Iowa

2026 COMMITTEE:

President: Joe Boesl, *Big River Resources Boyceville, LLC*

Vice President: Joel Tesdall, *Mapcon Technologies, Inc.*

Secretary:

Treasurer: Lora Whicker, *Mapcon Technologies, Inc.*

Logistics Coordinator: Diane Wiand, *Mapcon Technologies, Inc.*

2026 BOARD:

Tracy Rodrigue, *Ochsner University Hospital & Clinics*

Eric Wagner, *Big River Resources Boyceville, LLC*

Tasha Olsen, *NuGen Energy, LLC*

AGENDA*

SUNDAY, OCTOBER 25, 2026

6:30 pm - 8:30 pm

Meet and Greet

The Rewind Hotel Board Room

MONDAY, OCTOBER 26, 2026

11:00 am - 3:00 pm

Smash Park

Contact Diane

Get to know your fellow MUG'ers with a day of fun and games.

Transportation provided

4:15 pm - 5:15 pm

Registration

Sign in, receive conference materials, complimentary shirt and coffee MUG!

5:15 pm - 6:15 pm

Happy Hour

Hosted by The Rewind Hotel

6:15 pm - 8:30 pm

MUG Welcome Dinner and Reception**

***Cost included in conference fee*

TUESDAY, OCTOBER 27, 2026

8:30 am - 9:00 am	Registration Continues <i>For those who did not check in on Monday</i>	
9:00 am - 9:15 am	Welcome / Opening Comments	Joel Tesdall Mapcon Technologies, Inc.
9:15 am - 9:30 am	Team Builder	Mapcon Technologies, Inc.
9:30 am - 10:15 am	Product Update with Focus on AI Enhancements coming to MAPCON	Joel Tesdall, Brock Prusha Mapcon Technologies, Inc.
10:15 am - 10:30 am	Break	
10:30 am - 11:00 am	Checklists: Ensuring every step is Done <i>One of the most sought-after features for using MAPCON is the ability to attach "Checklists" for every step in the maintenance process.</i>	John Appel Mapcon Technologies, Inc.
11:00 am - 11:30 am	Inventory in Motion: Mastering Batch Transfers <i>Discover this relatively new Advanced Inventory feature to move inventory quantities from one stockroom to another in one convenient data entry window, including min/max and potentially the storage location.</i>	John Appel Mapcon Technologies, Inc.
11:30 am - 1:00 pm	Lunch <i>On your own</i>	
1:00 pm - 2:00 pm	Smarter Scheduling: Aligning Tasks with Technicians <i>Best practices for using the Resource Scheduler, along with little-known tips and tricks.</i>	JJ Bergren-Ramirez Mapcon Technologies, Inc.
2:00 pm - 2:30 pm	Prevailing Wage Demystified <i>In this session, you will learn what MAPCON's recommendations are.</i>	JJ Bergren-Ramirez Mapcon Technologies, Inc.
2:30 pm - 2:45 pm	Break	
2:45 pm - 3:45 pm	Laying the Foundation: Work Order Best Practices <i>A quick journey through various extra tools and features related to the work order workflow.</i>	Ethan Gunnels Mapcon Technologies, Inc.
3:45 pm - 4:15 pm	Unlocking the Power of your Data through Dashboards <i>As of version 7.5, MAPCON provides a WYSIWYG dashboard tool with over 150 filterable charts and displays of KPIs in Maintenance, Inventory, Purchasing and Costing. Add custom charts via support and easily create HTML displays for external monitors.</i>	Brock Prusha Mapcon Technologies, Inc.
5:00 pm - 6:00 pm	Happy Hour <i>Hosted by The Rewind Hotel</i>	
6:00 pm	Dinner	On Your Own

WEDNESDAY, OCTOBER 28, 2026

9:00 am - 9:15 am	Morning Announcements	
9:15 am - 10:00 am	Reports: Linking Data Entry to Important Insights <i>Learn the tips and tricks to using the quick reporter for instant insights and the vast world of possibilities with custom reports for more complex questions.</i>	Craig Mullenbach Mapcon Technologies, Inc.
10:00 am - 10:15 am	Break	
10:15 pm - 11:00 am	Scheduling for Success: Using the System Scheduler <i>Designed for busy maintenance managers, the MAPCON Scheduler is an easy-to-use, scheduling tool that can automatically generate critical PM work orders and virtually any report at any time of day or night.</i>	John Appel Mapcon Technologies, Inc.
11:00 am - 11:30 am	Next Level Navigation <i>A chance to explore some of the navigation features that are available inside your MAPCON system: including a quick overview of the most recent changes to the Hierarchy style lookups.</i>	Ethan Gunnels Mapcon Technologies, Inc.
11:30 am - 1:00 pm	Lunch	<i>On your own</i>
1:00 pm - 2:00 pm	Meet Jim: Your Bridge to MAPCON'S AI Intelligence <i>Our AI assistant, Jim, is MAPCON's newest family member introduced in version 7.6. Find out how to ask him questions about your data or how to use MAPCON.</i>	Brock Prusha Mapcon Technologies, Inc.
2:00 pm - 3:00 pm	Connecting Today's Maintenance to Tomorrow's Intelligence <i>Step into the future of maintenance. See how AI is redefining what's possible - bridging today's operational challenges with tomorrow's intelligent, connected systems. In this keynote, MAPCON will reveal its bold vision for AI, debut powerful new enhancements, and demonstrate how next-generation tools are revolutionizing reporting, workflows, navigation, and decision-making. This is more than a preview - it's your opportunity to see what's coming, understand its impact, and help shape the future of maintenance with MAPCON.</i>	Joel Tesdall Mapcon Technologies, Inc.
3:00 pm - 3:15 pm	Break	
3:15 pm - 4:30 pm	Connecting Users: MUG Roundtable on Daily MAPCON Practice <i>Discuss with other MUG'ers the unique ways that they use MAPCON in their daily operations.</i>	Mapcon Team
5:00 pm - 6:00 pm	Happy Hour	Hosted by The Rewind Hotel
6:00 pm	Dinner and Entertainment** <i>**Cost included in conference fee</i>	

9:00 am - 9:15 am	Morning Announcements	
9:15 am - 9:45 am	MUG Business Meeting / Member Feedback	<i>MUG Committee and Board Members</i>
9:45 am - 10:15 am	Protecting What Matters: MAPCON Security Essentials <i>An overview of the security tools in MAPCON to help you organize and protect your system.</i>	Ethan Gunnels <i>Mapcon Technologies, Inc</i>
10:15 am - 10:30 am	Break	
10:30 am -11:30 am	Tailoring Your Workflow: Custom Menus Made Easy <i>The Advanced System Utilities module allows you to completely customize the MAPCON system menus for group profiles and even an individual's menu set, providing them simple single click access to their daily activities.</i>	John Appel <i>Mapcon Technologies, Inc.</i>
11:30 am - 1:00 pm	Lunch	<i>On your own</i>
1:00 pm - 1:30 pm	Differentiating Zones & Sites Effectively <i>Knowing when to use Locations, Zones, and Sites appropriately.</i>	JJ Bergren-Ramirez <i>Mapcon Technologies, Inc.</i>
1:30 pm - 2:30 pm	Strengthening the Structure: Preventive Maintenance & Job Plans <i>Mapcon's new Job Plan feature expands upon PM descriptions, and together they make your maintenance team unstoppable.</i>	JJ Bergren-Ramirez <i>Mapcon Technologies, Inc.</i>
2:30 pm - 2:45 pm	Break	
2:45 pm - 3:30 pm	MAPCON Declassified: Can I? How Do I? Top 5 Support Questions this year <i>Chances are, you and other MAPCON users face similar challenges. Discover how we resolved this year's most pressing concerns, and maybe learn some tricks and tips along the way.</i>	Brock Prusha JJ Bergren-Ramirez <i>Mapcon Technologies, Inc</i>
3:30 pm - 4:30 pm	Ending Ceremonies <i>Door Prizes, Election Results and Acknowledgements Remember... you MUST be present to Win!</i>	

****Conference Agenda is Subject to Change***