

MAPCON 2026 USER CONFERENCE

THE
BRIDGE

CONNECTING TODAY'S MAINTENANCE
TO TOMORROW'S INTELLIGENCE

October 26 - 29, 2026

The 33rd

MAPCON 

Users' Group Conference

*AI is redefining maintenance.
Don't watch the future happen,
help us build it.*



MUG 2026: The Bridge

October 26-29, 2026

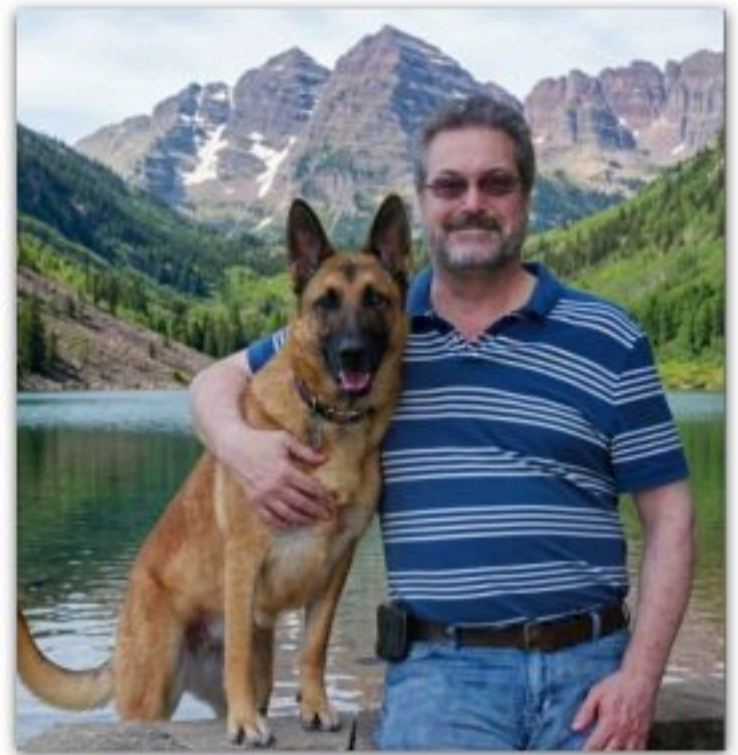
**The Rewind Hotel, Tapestry Collection by Hilton
West Des Moines, IA**

Keynote Speaker

Joel Tesdall



President



**“Connecting Today’s
Maintenance to Tomorrow’s
Intelligence”**



Step into the future of maintenance management and explore how AI can bridge today’s operational demands with tomorrow’s more intelligent, connected systems.

In this keynote, MAPCON will introduce emerging AI capabilities, including natural-language reporting and agent-based tools designed to handle time-consuming work for you. We will examine where agentic AI can deliver real value, focusing on repetitive, labor-intensive tasks that affect cost, speed, and productivity.

The session will highlight practical possibilities across work orders, preventive maintenance, inventory, and purchasing, along with previews of early AI agents and the results they can produce. More than a product preview, this presentation is an invitation to imagine what is truly useful, spark new ideas, and help shape the future of AI within MAPCON and maintenance management.

Joel Tesdall, President of Mapcon Technologies, has spent 33 years with the company, starting as a programmer and bringing lasting enthusiasm for AI, software, fishing, and his German Malinois, Nala.

Walk In With Questions. Leave With Solutions.

Hotel & Travel



We will stay at The Rewind Hotel,
Tapestry Collection.
6075 Mills Civic Parkway
West Des Moines, IA 50266, 515.309.3900

Hotel and Travel Arrangements
are the attendees' responsibility.
Reference "Mapcon Users' Group" for
group hotel rates, expires on 10/05/26.
FREE Internet and breakfast is included.

<https://group.tapestrycollection.com/wd0cmz>

Shuttle Transportation from the airport is provided by the hotel. If you would like to take advantage of this service please notify the hotel when making your reservation.

Conference Attire: Attire is business casual and prior years MUG shirts are always encouraged! We recommend you bring a sweater or jacket, as your individual climate preference may vary.

Conference Costs:

Conference Fees:

- \$850.00 on or before 09/26/26
- \$950.00 on or after 09/27/26

Enhance your workshop experience and bring a copy of your system on your laptop.

Join us!



1. Register on-line at www.mapcon.com , select "Users Group" -OR- register by calling 800.922.4336 and ask for Diane "Mama Mapcon"

2. Make your Check, Money Order or Purchase Order* payable to:

MAPCON Users' Group and remit to:

MAPCON Users' Group, Inc.

2670 Fleur Drive

Des Moines, Iowa 50321-1756

**If using Purchase Order when registering remember that payment is still due on or before 10/05/26*

3. Registration will not be confirmed until payment is received in full.

Sign up for a One-On-One
with MAPCON Programmers
or Support Personnel!



AI Smarter Systems.
Stronger Results.



Bring your challenges &
questions and take home
SOLUTIONS!



#mug2026

**The Tentative Agenda is Available at:
www.mapcon.com**

Who Should Attend?

**MAPCON System Managers | Maintenance Supervisors
Inventory Specialists | Purchasing Agents
Planners, Schedulers, Engineers
Daily "Hands-On" Users**

THE FUN STUFF (Everything included except Smash Park games & food)

Sunday Evening

Settle into your room then join the Committee in the Rewind Hotel Boardroom for a kick-off meet & greet.

Monday, 11am - 3pm

This year, Smash Park is where MUGers will go to connect, compete, and have fun outside the conference. Enjoy pickleball, axe throwing, ping pong, arcade games, BATBOX, great food, and cold drinks, all just minutes from the Hilton Tapestry. It's the perfect place to build relationships, share a few laughs, and turn MUG connections into lasting friendships.

Monday, 4-5pm - Registration

Monday, Tuesday, Wednesday Nights - Happy Hour, 5-6pm

Monday Evening

Join us for MUG 2026 Welcome Dinner and Reception!

Wednesday Evening

Dinner and Entertainment will be provided!

Contact Diane Wiand at 800.922.4336 for details

We can't wait to see you at MUG2026!

MUG2026 Conference Sessions*

AI Sessions with Joel, Brock & Ethan

Cut through the AI noise and understand what actually matters. These sessions break down real-world applications, practical use cases, and how AI can support, not complicate, your day-to-day maintenance operations. Bring your questions, we have answers.

Tailoring your Workflow: Custom Menus Made Easy

The Advanced System Utilities module allows you to completely customize the MAPCON system menus for group profiles and even an individual's menu set, providing them simple single click access to their daily activities.

Scheduling for Success: Using the System Scheduler

MAPCON's Scheduler is a powerful, dynamic, and easy-to-use feature designed for busy maintenance managers, automatically generating critical PM work orders and essential reports with ease.

Strengthening the Structure: Preventive Maintenance & Job Plans

The heart of any maintenance program! Mapcon's new Job Plan feature expands upon PM Descriptions, and together they make your maintenance team unstoppable. There is something in this session for every maintenance professional!

Checklists: Ensuring Every Step is Done

One of the most sought-after features for using MAPCON is the ability to attach "Checklists" for every step in the maintenance process.

MUG2026 Conference Sessions*

Prevailing Wage Demystified

One of the most common questions this year: how to track prevailing wage work orders. In this session, JJ shares MAPCON's recommendations and alternative approaches.

Inventory in Motion: Mastering Batch Transfers

JJ will guide you through best practices for using the resource scheduler, along with little-known tips and tricks that make this tool a super-user's delight.

...but wait, there's more!

- Meet Jim : Your Bridge to MAPCON'S AI Intelligence
- Smarter Scheduling : Aligning Tasks with Technicians
 - Differentiating Zones & Sites Effectively
- Product Update with Focus on AI Enhancements coming
 - Laying the Foundation : Work Order Best Practices
 - Unlocking the Power of your Data through Dashboards
 - Reports: Linking Data Entry to Important Insights
 - Next Level Navigation
- Connecting Today's Maintenance to Tomorrow's Intelligence
- Connecting Users : MUG Roundtable on Daily MAPCON Practice
 - Protecting What Matters : MAPCON Security Essentials
- MAPCON Declassified : Can I? How Do I? Top 5 Support Questions this Year

The Next Chapter of MAPCON Starts Here

Please go to [Mapcon.com](https://www.mapcon.com), click on "Users' Group" for full agenda.

#mug2026

**Subject to change*



'The Bridge 2026' | MAPCON Users' Group Committee

We are an independent, volunteer, non-profit organization of fellow MAPCON users. Our purpose is to further the development and understanding of MAPCON by coordinating the users' conferences. We are sanctioned by Mapcon Technologies, Inc. as they agree that an active, involved user base provides for a strong, progressive product. This conference provides attendees with an opportunity to network with fellow MAPCON users and to further their knowledge of the product through user and developer presentations and structured training. Additionally, it provides MAPCON staff with the opportunity to meet users, to provide product updates and to seek input for future development.

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Eric Wagner, *Big River Resources Boyceville, LLC*
Tasha Olsen, *NuGen Energy, LLC*

